



## Product Warranties

RS Medical warrants all of its products from the original date of purchase against defects in materials and workmanship. Normal wear and tear during use of a product is not considered a defect. During the warranty period RS Medical will repair or replace, at its sole discretion, products that have been used in accordance with the Instructions for Use.

### SPECIFIC PRODUCT WARRANTIES

RS-4i® Plus Sequential Stimulator with Intersperse™	1 year
Pronex® Cervical Traction	1 year
RS-FBG™ Full Back Garment	6 months
RS-LBG™ Low Back Garment	6 months
Batteries, Cables, Chargers, and like items	6 months
Electrodes	First use

### RETURNS

Non-warranty returns on unopened products will be accepted within 30 days from date of purchase. Before returning any item, call Customer Service at (800) 935-7763 for a return authorization number.

### REPAIRS

If you need repairs for your RS-4i Plus device or Pronex Cervical Traction unit not covered under warranty, please email Customer Service at [customerservice@rsmedical.com](mailto:customerservice@rsmedical.com) or call (800) 935-7763 for a return authorization number and return instructions. RS Medical warrants equipment repair to be free of defects in materials and workmanship as related in the repair for a period of 90 days from the date of the authorized repair, or the original warranty, whichever is longer.